

Comparisons of Job Characteristics

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Retail Salespersons (41-2031)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 84

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Retail Salespersons (41-2031)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Customer and Personal Service	11.3	16.6	13.2	<< Extensive education and/or training may be required
Sales and Marketing	5.2	13.4	6.6	<< Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Retail Salespersons (41-2031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Persuasion	7.4	12.2	7.6	<< Extensive development of skills in this area may be required
Service Orientation	7.9	11.8	9.2	< A higher skill level may be required
Negotiation	6.8	10.8	6.7	<< Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 88

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)
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Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Comprehension	12.5	13.7	9.6	<<	Extensive improvement in abilities may be required
Oral Expression	12.4	13.4	9.7	<<	Extensive improvement in abilities may be required
Speech Clarity	10.2	12.1	8.9	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	11.5	9.7	<	Some improvement in abilities may be required
Written Comprehension	11.0	9.6	7.6	<	Some improvement in abilities may be required
Near Vision	11.1	9.5	9.7	0	Current ability level may be sufficient
Problem Sensitivity	11.1	9.3	8.0	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 59

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)
Associated Occupation: Retail Salespersons (41-2031)

Work Activities	Exclusivity of Activity
Clean rooms or work areas	30
Obtain information from individuals	24
Provide customer service	14
Use cash registers	70
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 69

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Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computer data input devices	2
Computers	1

Data management and query software	1
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.